

# Privacy Policy

At ControlA, accessible from [www.ControlA.in](http://www.ControlA.in) ("Website"), one of our main priorities is the privacy of our users. This Privacy Policy document contains types of information that is collected and recorded by ControlA and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for users to our Website with regards to the information that they shared and/or collect in ControlA. This policy is not applicable to any information collected offline or via channels other than this Website.

This privacy policy tells you how we use personal information and data collected at this Website. Please read this privacy policy before using the Website or submitting any of your personal information or data. By using the Website, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted and changes will only apply to activities and information on a going forward, not retrospectively. Any further interactions following the changes may be done only when the alterations and changes are acceptable to you. It shall be solely your responsibility to keep yourself updated about the latest changes.

## Use of Information

By submitting personal data and information on our Website, you agree to the terms of this Privacy Policy and you expressly consent to the collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, processing and disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction (hereinafter "Use") of your personal data or information in accordance with this Privacy Policy. Any use of the Website will constitute an understanding and consent to all the guidelines, policies and terms and conditions specified on the Website. If the same is not acceptable to you we request you to exit and not use the Website. By using the Website, you consent to the use of any personal data or information provided or collected about you in the manner as specified herein and as per the applicable laws. You must, before continuing on the Website read the Privacy Policy to understand the personal data and information that may be Used by ControlA. The Privacy Policy covers Use of personally identifiable information of yours.

## Collection of Information:

We collect personally identifiable data and information, like names, postal addresses, telephone number, email addresses etc. as well as any other non-public information about you that is associated with or linked to any of the foregoing data. The information you provide is used to fulfill your specific request. This information is only used to fulfill your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.

You are completely free to not provide any such data or information. Providing any such personal data or information whether directly or indirectly is absolutely voluntary. If case such information is not provided, you may not be able to access the Website. Any such personal data or information shared and provided may be done with the knowledge and consent that all such information and data collected may be used, at a destination in or outside the territory where it is collected.

The personal data and information is provided to us by you out of your own free will and after reading and understanding this Privacy Policy We store this data in our servers but the access to this data is highly restricted and we do not use this information except in the manner and for the purpose specified herein. Any personal data or information collected may be retained for such periods as may be required and considered fit and desirable unless otherwise required under any law for the time being in force.

## Log Files

ControlA follows a standard procedure of using log files. These files log users when they visit the Website. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

## Cookie/Tracking Technology:

The Website may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of users to the Website, and understanding how users use the Website. Cookies can also

help customize the Website for users. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

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### **Imageio Knowledge Solutions Pvt. Ltd**

(subsidiary by imaginations softech solutions Pvt. Ltd.)

407, Payal Complex, Near Fortune Tower, Sayajigunj, Vadodara - 390005

**Email** : info@imageio.in    **Phone** : +91 635 344 6552    **Website** : www.imageio.in

## Disclosure of Information:

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation.

## We may do so when:

- (1) Permitted or required by law; or,
- (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or,
- (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

## Use of Your Personal Data.

We may Use your personal data and information for the purposes relating to the business activities of ControlA which shall include, without limitation:-

- a. For communication (via email, SMS, postal mail, WhatsApp or any other social media)
- b. In order to respond to any feedback and suggestions, queries, comments, and for redressal of grievances/complaints received from you.
- c. For internal administrative purposes, identifying the usage trend, for the delivery of relevant advertisements and satisfaction surveys and similar studies to you to support business of ControlA;
- d. For completing or facilitating the services
- e. To comply with any obligation under law.

You are requested to proceed and provide any information only if it is agreeable to you and you consent to such Use.

In order to opt out of receiving any communications from ControlA in any form you may unsubscribe by sending an email to [info@imageio.in](mailto:info@imageio.in).

## Commitment to Data Security:

Your personally identifiable information is kept secure. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. However, unfortunately, no data transmission over the internet or any data stored in the computer systems is hundred percent secure. Therefore, we do not guarantee any absolute security of the personal data or information shared by you and you may do so at your absolute risk. In case at any time while dealing with us you have a reason to believe that your personal data or information is no more secure or security of the same is being compromised upon then you may immediately notify us about the problem by contacting us on the contact details specified below.

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## Third Party Websites

When you click on a link to any other website, you will leave the Website and go to another site and another entity may collect your personal data and information. We have no control over the same, and shall not be responsible for the acts and omissions of any such other websites. This Privacy Policy is not applicable to any other third party website.

## Privacy Contact Information:

If you have any questions, concerns, or comments about our privacy policy you may contact us using the information below: [info@imageio.in](mailto:info@imageio.in)